


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE	
REPLY TO OFFICE ACTION DATED 11/12/2008	Atty. Docket No. VIGN1460-1
Applicant John C. Artz, Jr.	
Application Number 10/616,107	Date Filed 07/09/2003
Title System and Method of Associating Events with Requests	
Group Art Unit 2455	Examiner Duong, Oanh L.
Confirmation Number: 1669	

Mail Stop: RCE
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Dear Sir:

<p style="text-align: center;"><u>Certificate of Transmission Under 37 C.F.R. § 1.8</u></p> <p>I hereby certify that this correspondence is being deposited electronically with the U.S. Patent and Trademark Office using the United States Patent and Trademark Office's EFS-Web system on <u>2-12-2009</u></p> <p style="text-align: center;"> Signature</p> <p style="text-align: center;"><u>SHAUN STONKERBY</u> Printed Name</p>

This paper is submitted in response to the Official Action mailed on November 12, 2008.
 Please reconsider the application in view of the following amendments and remarks.

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 6 of this paper.